



### Are there any other grants available?

Yes, there is a national government grant programme called the Low Carbon Building Programme (LCBP) which offers grants to householders to assist with the cost of installing renewable and low carbon technologies.

Low Carbon Building Programme grants are set at different levels for each technology and must be applied for by the householder. For example the grant for solar water heating is £400 or 30% of eligible costs, whichever is lower.

All RE-Charge installers and products are also approved Low Carbon Building Programme installers and products.

The householder must apply for the LCBP grant, RE-Charge cannot do this on behalf of the householder.

Contact **LCBP** on **0800 915 0990** or visit [www.lowcarbonbuildings.org.uk](http://www.lowcarbonbuildings.org.uk) for more information.

### What will the financial impact of the RE-Charge scheme be on the householder?

Householders will benefit immediately from the energy generated and there is evidence to suggest that renewable or low carbon technologies may add to the saleability of the property. Fossil fuel based energy costs are rising and it seems inevitable will continue to do so, this will increase the value of fuel bill savings.

There is potential to earn income through the sale of excess electricity and Renewable Obligation Certificates (ROCs) generated from those technologies which produce electricity. Renewable Obligation Certificates are awarded to renewable electricity generators for each MWhr (mega watt hour) of electricity produced, ROCs have a financial value which can be redeemed by selling the ROC to an energy supplier.

Kirklees Energy Services will be able to provide outline guidance on these options only. Contact your energy supplier for more information about selling back excess electricity and OFGEM for more information about ROCs [www.ofgem.gov.uk](http://www.ofgem.gov.uk).

### Should I consult a financial advisor?

Yes, we would advise all potential applicants to seek independent financial and legal advice in relation to the scheme.

### Can I use my own installers or do it myself?

Kirklees Energy Services have accredited, experienced contractors to install the full range of renewable technologies offered on the scheme. You will not be able to arrange for your own contractors to do the works or complete the works yourself. It is a condition of the RE-Charge Scheme that all the works and administration are carried out via Kirklees Energy Services. Please note that all the legal work associated with the Second Charge will be carried out by Kirklees Council Legal Services.

### Can I change my mind?

You will receive a fixed price quote for the installation prior to your acceptance of the terms and conditions of the scheme. Once you have agreed to the terms and conditions of the scheme there is a 7 day cooling off period during which time the loan may be cancelled at no cost. If the loan is cancelled after the cooling off period then a cancellation fee will be charged, this will be the cost of legal work and any equipment or installation works already undertaken.

### Complaints and Compliments

If you wish to make a complaint or compliment the RE-Charge scheme please contact Kirklees Energy Services on 0800 052 7496. Kirklees Energy Services will acknowledge receipt of complaints within 24 hours, Monday to Friday, and aim to resolve within 21 working days.

**The RE-Charge scheme**  
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